

## Market Response Functions: An Application Comparison

| Application   | Marketing Mix Modeling  | Sales Resource Optimization   | Enterprise Planning Model   |
|---|---|---|---|
| Planning Issue  | Size and allocate all or a portion of planned marketing budget including sales force for a brand (capacity constrained) | Size and allocate all or a portion of planned sales force budget across many brands | 1) Optimize the forecast for maximum profit by maximizing ROI of total sales and marketing spend<br>2) Optimize the supply chain, guaranteeing it can make and fulfill the new forecast<br>3) Resize and reallocate the entire projected income statement in support of (1) and (2) |
| Organizational sponsor  | Marketing   | Sales   | Marketing AND sales, together   |
| Response function form  | Continuous  | Continuous  | Piece-wise linear   |
| Plan of record forecast updated                                   | Yes, for products involved  | Yes, for products involved  | Yes, for the entire projected income statement's forecast   |
| Independent variable  | Entire marketing mix  | Sales force expenditures  | Total sales and marketing spend   |
| How forecast optimized  | Prescriptively; nonlinear programming   | Prescriptively; nonlinear programming   | Prescriptively; mixed integer and linear programming  |
| Objective function  | Profit proxy: contribution margin by product  | Profit proxy: contribution margin by product<br>See NOTE, below                     | <b>Profit</b>   |
| Granularity of forecast   | Weekly  | ?   | <b>Monthly</b>  |
| Best possible forecast, financially                               | No  | No  | <b>Yes</b>  |
| Best possible forecast, operationally (e.g., observe constraints) | No  | No  | <b>Yes</b>  |
| EMP's operational impact on installed applications                | None; simply guarantees marketing-mix application executing against most profitable forecast                            | None; simply guarantees SRO application executing against most profitable forecast  | None; simply guarantees ALL firm's planning applications are executing against most profitable forecast with optimally feasible supply chain  |
| Reference articles  | Hanssens, Parsons,  | Sinha and   | Article being drafted   |

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|--------------------|--|---|--|
| Reference Articles | Schultz, Ibid,<br>“Integrating Market<br>response Models in<br>Sales Forecasting at<br>Polaroid,” pages<br>391-393 | Zoltners,<br>“Sales-Force<br>Models: insights<br>from 25 Years of<br>Implementation,<br><i>Interfaces</i> 31:3,<br><i>Part 2 of 2</i> , May-<br>June 2001 |  |
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NOTE: From “Sales-Force Models” ibid, page S14: “...contribution margin is defined as net sales minus consolidated variable product costs, advertising and promotion costs, field-support costs and sales-force costs”